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Date	Type	Event
08/10/12	Helpline	Line went live.
08/10/12	Website	Website went live; http://www.southampton.gov.uk/council-partners/consult/current/chargingpolicy.aspx
09/10/12	Letter - General	General letters merged 9 th October and posted in batches from 9 th -10 th October 2012 enclosing Fact Sheet.   AHoS12-676 NRC General letter FINAL Fact Sheet FINAL
10/10/12 – 11/10/12	Letter – General Representative	General Representative letters merged 10 th October and posted in batches from 10 th -11 th October 2012 enclosing Fact Sheet.   AHoS12-684 General Rep Letter FINAL08.1 Fact Sheet FINAL
11/10/12	Letter – Extra Care	Manston Court Extra Care letters hand delivered to facility on 11 th October. 1) Letter re proposed changes to Charging Policy Extra Care 2) Letter providing details of meeting at Extra Care facility on 15/10/12 3) Fact Sheet 4) Visually Impaired version of Extra Care letter     AHoS12-688 Extra Care Letter FINAL08.1 AHoS12-698 Extra Care Letter Meeting 1 Fact Sheet FINAL AHoS12-688 Extra Care Letter FINAL 08
15/10/12	Meeting – Extra Care	Manston Court Extra care facility meeting with customers.   AHoS12-703 - Presentation NRC Pol Fact Sheet FINAL
17/10/12	Letter – Extra Care	Rosel Court Extra care letters posted 17 th October. 1) Letter re proposed changes to Charging Policy Extra Care 2) Letter providing details of meeting at Extra Care facility on 29/10/12 3) Fact Sheet 4) Visually Impaired version of Extra Care letter     AHoS12-688 Extra Care Letter FINAL08.1 AHoS12-700 Extra Care Letter Meeting 2 Fact Sheet FINAL AHoS12-688 Extra Care Letter FINAL 08
18/10/12	Letter – Extra Care	Rosebrook Court Extra Care facility letters posted 18 th October. 1) Letter re proposed changes to Charging Policy Extra Care 2) Letter providing details of meeting at Extra Care facility on 02/11/12

		<p>3) Fact Sheet 4) Visually Impaired version of Extra Care letter</p> <p>   </p> <p>AHoS12-688 Extra Care Letter FINAL 08 AHoS12-701 Extra Care Letter meeting 1 Fact Sheet FINAL AHoS12-688 Extra Care Letter FINAL 08</p>
24/10/12 – 25/10/12	Letter – Day Care	<p>Day care letters merged 24th Oct and posted 24th and 25th enclosing Fact Sheet.</p> <p> </p> <p>AHoS12-683 Day Care Letter FINAL 08 Fact Sheet FINAL</p>
25/10/12	Letter – Visual Impairment General and Day Care letters	<p>Visual Impairment General and Day care letters merged 25th Oct – posted 25th.</p> <p> </p> <p>AHoS12-676 (VI) NRC General letter FI AHoS12-683 (VI) Day Care Letter FINA</p>
29/10/12	Meeting – Extra Care	<p>Rosel Court Extra Care facility meeting with customers.</p> <p> </p> <p>AHoS12-703 - Presentation NRC Pol Fact Sheet FINAL</p>
02/11/12	Meeting – Extra Care	<p>Rosebrook Court Extra Care facility meeting with customers.</p> <p> </p> <p>AHoS12-703 - Presentation NRC Pol Fact Sheet FINAL</p>
13/11/12	Letter – LD clients and reps	<p>Letters posted to LD clients and LD client reps enc Fact Sheet</p> <p>  </p> <p>AHoS12-778 LD Rent Allowance FINAL 13.1 AHoS12-779 LD Rep letter FINAL 13.11.12 Fact Sheet FINAL</p>
15/11/12	DVD	<p>Day care DVD final version received.</p>
21/11/12	Meeting - Consultation	<p>Consultation with LD clients re rent allowance.</p> <p> </p> <p>AHoS12-757 - Presentation contribu Fact Sheet FINAL</p>
21/11/12	Meeting - Advocates	<p>Independent Facilitator / Senior Staff Member Choices Advocacy</p>
22/11/12	Meeting - Advocates	<p>Independent Facilitator / Senior Staff Member Age Concern</p>
26/11/12	DVD	<p>LD DVD final version received.</p>
26/11/12	Meeting – Day Services	<p>Day Care DVD shown to Day Care organisations and copies provided.</p>
Week commencing 26/11/12	Day Care DVD	<p>Age Concern Day Care meetings at Day Centre to show DVD. Day Care organisation posted copies of DVD to families of attendees.</p>

26/11/12	Meeting – Benefit Changes	Senior Managers Adult Social Care and Housing.
27/11/12	Meeting - Advocates	Independent Facilitator / Senior Staff member Solent Mind
27/11/12	Meeting – Briefing Advocates	Senior Manager Adult Social Care and Choices/Mencap briefing meetings DVD Day Care and Learning Disability DVD given to Mencap.
27/11/12 – 21/12/12	Meetings - Advocate	During the period 27/11/12 to 21/12/12 Choices Advocacy met with 6 service users regarding the changes, and publicised the proposals to customers wherever possible. The DVD was shared at a meeting with 8 customers by the Self- Advocacy worker.
28/11/12	Meeting	Senior Manager Adult Social Care/Independent Facilitator re consultation issues to date.
30/11/12	Meeting	Independent Facilitator/CIr /Carer's Together Senior Staff member and Opposition Spokesperson for Adult Social Care re Charging Equality Impact Assessments
Week commencing 03/12/12	Day Care DVD	Age Concern meeting at Padwell Day Centre to show DVD. Advocate posted copies of DVD to families of attendees.
03/12/12	Day Care DVD	SCA organisation showed DVD to 18 people at The Brook Day Care centre.
04/12/12	Meeting - Consultation	People's Panel 1 (facilitated by Independent Facilitator).  Fact Sheet FINAL  AHoS12-616 SCC Non Residential Care  NRC Comparison Table  AHoS12-757 - Presentation contribu
04/12/12	Meeting - Consultation	Choices Advocacy supported a service user and their carer to attend the People's Panel.
06/12/12	Meeting - Consultation	People's Panel 2 (facilitated by Independent Facilitator).
06/12/12	Meeting - Consultation	Choices Advocacy supported a service user and their carer to attend the People's Panel.
10/12/12	Meeting	Charging proposals were discussed by an officer at the Learning Disability Partnership Board (formerly Valuing People Board). Choices Advocacy supported 12 people to attend this board.
11/12/12	Meeting – Day Services	Day Services feedback meeting (facilitated by Independent Facilitator with Senior Adult Social Care Officer in attendance).
11/12/12	Meeting - Consultation	People's Panel 3 (facilitated by Independent Facilitator).
11/12/12	Meeting - Consultation	Choices Advocacy supported a service user and their carer to attend the People's Panel.
17/12/12	Meeting – Extra Care	Extra Care meeting at Rosebrook Court Extra Care facility arranged for this date but did not take place
17/12/12	Meeting - Advocates	Mencap meeting –the LD DVD was shown to 29 carers on 17 th December 2012.
18/12/12	Letter – Extra Care	Letters to Rosebrook Court Extra care clients re second meeting on 8 th February - all posted to Extra Care facility care of co-ordinator on 18/12/12 <ul style="list-style-type: none"> Informed that this further meeting on 08/02/13 will not be included as is outside consultation period. Facility have agreed this.

18/12/12	Letter – Extra Care Representatives	Letter to Rosebrook Court Extra Care customer representatives re second meeting on 8 th February.
19/12/12	Meeting - Consultation	Final People's Panel (facilitated by Independent Facilitator with Senior Officer Adult Social Care and Cabinet Member for Adult Social Care)
19/12/12	Meeting - Consultation	Choices Advocacy supported a service user and their carer to attend the People's Panel.
20/12/12	Meeting - Advocates	Feedback with Advocates and Cabinet Member for Adult Social Care.
20/12/12	Meeting – rearranged to 10/01/13	Cabinet Member for Adult Social Care/Age Concern Senior staff member re policy changes.
07/01/13	Meeting	Adult Social Care Housing, Welfare Benefits and Advice service, Financial Assessment and Benefits services representatives – meeting re Welfare changes.
08/01/13	Meeting	Senior Officer Adult Social Care and Council Tax Benefit Senior Staff member re Benefit changes.
09/01/13	Meeting - Advocate	Senior Officer Adult Social Care - Mencap Carer's lunch where 38 carers shown LD DVD and discussion on charging policy.
10/01/13	Meeting	Cabinet Member for Adult Social Care and Senior Staff member Carer's Together re policy changes.